

Support at Home



To find out more about Support at Home or enquire about our services, call us on **1300 10 30 10** and we can assist you.

What is Support at Home?

Support at Home (SAH) is a government funded in-home aged care program starting on 1 July 2025. Support at Home will incorporate new funding levels, services and equipment options, to support older clients to remain in the comfort of their own home.

Support at Home will bring together all current in-home aged care programs over time, and replace Home Care Packages (HCP), Commonwealth Home Support Programme (CHSP) and Short-Term Restorative Care (STRC).

There will be 83,000 new government funded packages by 2026, and an additional 300,000 by 2035.

Client contributions will be introduced for personal care, cleaning and gardening services.

What are the key benefits?

- No administration fees.
- Access more funding with 8 classification levels, L4 HCP clients will be able to access high levels of funding.
- Prestige services can start within 24 hours of signing up provided the client has access to quarterly budget.
- You can apply for top up funding for home modifications, restorative care and end of life pathways.
- Quarterly budgets - receive funds at the start of each quarter.
- 100% of SAH funding can be used on care, so there's no need to save it up.
- Higher levels of care for those with complex needs.
- Waitlist times reduced to average of 3 months by 2027.

What does this mean for you?

Current Home Care Package (HCP) clients will transition to Support at Home on 1 July 2025.

There's no need for reassessment, as clients will be automatically transferred with equivalent funding levels.

Our team can help you transition

We can support you to apply for a Support at Home package or switch providers. We will help you navigate the whole process right through to commencing services, at no additional cost.

Support at Home

Why Choose Prestige Inhome Care?



Family Owned
and Run



Bespoke
Care Teams



Service
Guarantee



Convenience
- Client App



Live Phone
Support 24/7

Our Services

For 20 years, Prestige Inhome Care has helped Australians maintain their independence.

Our Support at Home services include:

- In-Home Nursing
- Post Hospital Support
- In-Home Respite Care
- Companionship
- Live-In Care
- Domestic Support
- Personal Care
- Transport
- Home & Garden Maintenance

Prestige also offers these services if you or a loved one require private self-funded care:

- Private Care
- 24-Hour Care
- Dementia Care
- Palliative Care
- Disability Support and NDIS
- MND Care at Home

Private care while you wait

Our team can help you setup self-funded care whilst you're on the waitlist and transfer your funding across once it's allocated. Once you have SAH Package, we can also help you supplement your hours with private care.

Service Guarantee

If you're not satisfied with any aspect of our services, we'll either find a solution or refund your money.



To find out more about Support at Home, view our latest blog post.