

Support at Home

Service List



- The Support at Home program has a defined service list outlining available services across three categories.
- Participants can only access government-funded services from this list based on their assessed needs as outlined in their Notice of Decision and support plan.
- Services must be delivered in a home or community setting, and providers can only deliver service types within their registration category.

Clinical Supports

- ✓ Nursing
- ✓ Allied health professionals
(co-ordinated by case manager)
- ✓ Prescribed supplementary dietary products
- ✗ Services subsidised through other government programs
- ✗ Dental care, ambulance costs and medication dispensing
- ✗ Weight loss programs and services

Everyday Living Supports

- ✓ Domestic assistance
(e.g. house cleaning, laundry, shopping)
- ✓ Gardening
- ✓ Home maintenance
- ✓ Meal prep
- ✗ Programs unrelated to age/disability decline
- ✗ Professional gardening for visual appeal

Independence

- ✓ Personal care
(assistance with mobility, eating, hygiene)
- ✓ Continence management
- ✓ Assistance in attending cultural and community events
- ✓ Assistance in accessing technology that supports independence
- ✓ Therapeutic services for independence
(chiropractors, remedial massage, osteopaths)
- ✓ Respite in home
- ✓ Transport
- ✓ Assistive technology and home modifications as prescribed under AT-HM scheme, including equipment to support with Aged related needs
- ✗ Relaxation massage
- ✗ Expenses for recreation programs
(e.g. membership fees, craft supplies)
- ✗ Programs unrelated to age/disability decline

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- ✓ Service Included
 - ✗ Service Not Included

