

Home Care Packages



5 simple steps to set up your Home Care Package

- 1.** Call Prestige Inhome Care on **1300 10 30 10** if you would like one of our Care Specialists to guide you through the process.
- 2.** Firstly, you will require an Age Care assessment. Call My Aged Care on 1800 200 422 or visit www.myagedcare.gov.au/referral & follow the prompts to book an Aged Care Assessment.
- 3.** My Aged Care will send a letter confirming your eligibility for a Home Care Package and your priority level. This letter confirms you are now on the government managed national waiting list.
- 4.** Next, you will receive a second letter stating your APPROVAL for a HCP (either levels 1, 2, 3, or 4). Once you receive this letter it's best to complete the Aged Care Fees Income Assessment form.
- 5.** Depending on which area you live in, it may take between 6-12 months to be ASSIGNED your Home Care Package, at which point you should contact Prestige Inhome Care and we'll assign you a Case Manager to finalise your documentation and work with you to develop a care plan that best suits your needs.

TIP.

At Prestige, you have the option to begin with private care whilst you wait for your HCP!

A Home Care Package provides flexible Government funded services that enable you to choose how your care and support is delivered to help you remain at home for as long as possible.

Do you already have a Home Care Package and are looking to switch to Prestige? Simply call us on **1300 10 30 10** and we can assist with the process.

What's the cost?

How much will the government provide me for my care?

Depending on the assessed need for the individual, the levels of Government funding available are as follows:

Level 1 = \$10,986.50 p/year Level 3 = \$42,055.30 p/year

Level 2 = \$19,319.45 p/year Level 4 = \$63,758.20 p/year

Government funding is a subsidy which has rules about how it can be spent and how much you can spend.

Subsidy rates are accurate, as of 1 October 2025.

To enquire about our services or to organise a meeting, please call us on 1300 10 30 10 and our friendly team will be happy to help.

Your Fortnightly Home Care Package Pricing*

	LEVEL 1	LEVEL 2	LEVEL 3	LEVEL 4
Total Government Subsidy (per fortnight)	\$421.40	\$741.02	\$1,613.08	\$2,445.52
Package management fee ¹ (per fortnight)	\$63.21	\$111.15	\$241.96	\$366.38
Care management fee ² (per fortnight)	\$63.21	\$111.15	\$241.96	\$366.38
How much can I spend on care each fortnight? ³	\$294.98 (3 hours)	\$518.71 (5 hours)	\$1,129.16 (12 hours)	\$1,711.86 (19 hours)
Daily Fee/Co-contribution	\$0			
Income Tested Fee (ITF) \$0-\$38.72 p/day	As part of your HCP Agreement, you may be required to pay an ITF. This fee is determined by Centrelink. For further information on the assessment process for an ITF, please call Centrelink on 1800 227 475.			

Terms:

- Package Management** includes the ongoing administration and financial management of your Home Care Package, including monthly statements, the purchase, coordination and organising of third party services (outside of clinical decisions) including compliance, and quality assurance, along with infection control policies and procedures and the coordination of supports.
- Care Management** includes the Initial Assessment and complete establishment of your Care Plan and ongoing care needs, care coordination, as well as ensuring services are aligned with care goals.
- Hours are approximate, and are based on a 2-hour minimum weekday, personal care rate and will vary based on the time of day, day of the week, services required and/or public holidays.

*The **Package Management Fee** and **Care Management Fee** are based on a percentage of the available government subsidies and the fee may increase in line with subsidy increases. If the subsidy changes over time, so too may the package management fee and care management fee.

Third Party providers: Prestige will provide Third Party Services from our Preferred Providers. Where Prestige does not have a preferred provider that is able to service your area, we will waive any additional set up costs. Please reach out to your Case Manager if you want to view our list of Preferred Providers.

Note: If you are applying for a Home Care Package for the first time there is a waiting period, however Prestige can assist with private (self-funded) care while you wait for your package to be approved.

Services include:

- Personal Care
- Transport
- Nursing
- Community Access/Socialisation
- Domestic Assistance
- Home, Gardening & Maintenance
- Case Management
- Companionship

Tip:

Complete your income tested fee assessment when you book your ACAT please call Centrelink on 1800 227 475, or download your ITF assessment form here:
myagedcare.gov.au/help-at-home/home-care-packages