

9 Steps to Begin Support at Home Services

1 Contact My Aged Care on 1800 200 422 or visit myagedcare.gov.au

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2 Undergo an assessment to determine your eligibility for government funded support.

3 A support plan is developed with the client and assessor.

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4 Client receives Notice of Decision letter and receives a unique referral code.

5 Determine co-contribution by contacting Services Australia on 1800 227 475 who will assess income and assets.

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6 Contact Prestige Inhome Care on 1300 10 30 10 to learn more about our services and book a consult.



7 Prestige Inhome Care accepts referral in My Aged Care and notifies Services Australia that care has started.

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7 Client and Prestige Inhome Care enter into an agreement.

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9 Prestige Inhome Care and client develop a tailored care plan. Your services will begin.

